

Thank you for hosting a Pampered Chef® Cooking Show. One or more of the guests at your Show purchased either the Medium Sheet Pan (Item #1721) or the Large Sheet Pan (Item #1722). We wanted to make you aware that due to a manufacturing error, some of the sheet pans may prematurely or unevenly discolor. Please be assured that this discoloration does not affect the performance or safety of the pans. However, the pans are not reflective of the high quality products you expect from The Pampered Chef®. As a result, we are asking for your assistance to contact those guests who purchased a metal sheet pan at your Show.

Please share the following information with the guests who purchased metal sheet pans at your Show:

Some Medium Sheet Pans (item #1721) or Large Sheet Pans (item #1722) may prematurely or unevenly discolor due to a manufacturing error. Please be assured that the uneven discoloration does not affect the performance or safety of these products. However, if you would like a replacement, The Pampered Chef® will be happy to provide you with one..

Guests who purchased a metal sheet pan can request a replacement, credit toward another product or refund by contacting us at 1-877-917-2433 or cs_sheetpans@pamperedchef.com.

We've included a list of those guests who purchased these products to help you share this information. Thank you in advance for your assistance in this matter. Please accept the enclosed Bamboo Tongs as a small token of our appreciation and thanks for your help.

We apologize for any inconvenience this may cause you and appreciate your business.

Sincerely,
Genevieve Nuzzo
Director, The Solution Center