

The Pampered Chef®
discover the chef in you™

From:

for the amount of

To:

SAMPLE
Not a valid gift certificate.

Ship-to Address

Address Note: Orders cannot ship to P.O. Boxes. City State Zip

Phone Number: (Day)	(Evening)	e-mail address
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[illegible]

Product Total = _____

Pantry Item #	Qty.	Product Name	Price Each	Total

CREDIT CARD NUMBER

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CARD EXP. DATE

□/□

CHARGE AMOUNT

\$						
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NAME ON CARD Please print.

SIGNATURE

OFFICE COPY



MEMBER
DIRECT SELLING
ASSOCIATION

Dear Customer,

We are delighted to have you as a Pampered Chef® customer. We hope you will feel truly "pampered" as you use the new kitchen tools you have purchased.

Our products are selected only after careful testing by our Test Kitchens, however, manufacturing defects or shipping damage can occur. This sales receipt includes a complete statement of our guarantee, along with instructions for handling any problems with your merchandise. Thank you for your purchase.



Return Information

All returns and adjustment requests must have an approved reference number. Please contact us for an approved reference number in one of the following ways:
www.pamperedchef.com

solution_center@pamperedchef.com
1-888-OUR-CHEF (687-2433)

Your approved reference number must be printed on the space provided on this form for replacements, refunds and exchange requests. Please print this number on the outside of the carton being returned. If there are any changes to the adjustment as originally requested (address, product, etc.), please notify the Solution Center immediately to update your request. It is important to notify us of any changes to ensure accurate shipping.

Exchange requests must include the original gift certificate redemption form (no photocopies please) with returned merchandise in the package. Clearly mark your approved reference number on the outside of the package, and securely box the item(s) being returned.

For safety reasons, all returned sharp items, such as knives, must be securely packaged in the original case or protective sleeve. If this protection is not available, sufficiently package the items so that sharp points or edges do not cut through the outer package during shipping.

APPROVED REFERENCE NUMBER

FOR OFFICE USE ONLY:

CHECK NUMBER	RECEIVED DATE
<input type="text"/>	Month <input type="text"/> Day <input type="text"/> Year <input type="text"/>
CHARGE AMOUNT	APPROVED BY
<input type="text"/>	<input type="text"/>

Notice of Cancellation (Required by Federal Trade Commission)

You may cancel this order within 3 business days from the date of transaction. Please contact your Consultant. If you cancel, you must make available to The Pampered Chef® "Company" any goods delivered to you under the terms of this sale, in substantially as good condition as when received. You may comply with Company's instructions regarding the return shipment of products at Company's expense and risk. If you make the products available to Company and Company does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the products without further obligation. If you do not make the products available to Company, or if you agree to return the products to Company and you do not do so, then you remain liable for the performance of all your obligations under the terms of this sale.

CERTIFICATE OF GUARANTEE

The Pampered Chef® guarantees that customers will be completely satisfied with its products.

Consumable Products

Our guarantee on consumable products is limited to spoilage, damage in shipping or error on our part.

Nonconsumable Products

- All nonconsumable products have a minimum one-year guarantee unless noted otherwise. Misuse or use contrary to the Use and Care instructions will void this guarantee.
- If you need to return a product, please contact the Solution Center within 30 days from the ship date of the Show. Upon timely notification and original sales receipt, we will make prepaid arrangements for the item to be returned for replacement, refund or exchange.
- If you need to return a product after 30 days but within one year from the ship date of the Show, contact our Solution Center. Upon return of product with original sales receipt (at your expense), we will replace, refund or exchange the item for any other item available for sale at the time of the original purchase, provided it has not been discontinued.
- Any price difference for an exchange will be adjusted. Refunds will not exceed payment made at the time of purchase.
- Products with an **ITD** have a Limited Guarantee.
- The Limited Guarantee covers only satisfaction with the product, manufacturing defects or damage during shipping, that is reported within 30 days from the ship date of the Show. Upon timely notification, the item can be returned for replacement, refund or exchange. Returned items must be unused, in original packaging, and with the original sales receipt. Incidental or consequential damages are not recoverable.
- Products with the **®** symbol have an Extended Manufacturer's Guarantee (indicated by the number of years stated).
- Certain products have a Lifetime Guarantee. This guarantee extends only to the original purchaser or gift recipient of the product.
- The Extended Manufacturer's Guarantee and the Lifetime Guarantee are limited. They cover repair or replacement only. They cover defects in materials and workmanship. They do not cover commercial use, abuse, misuse, ordinary wear and tear, or an act of God. Misuse or use contrary to the Use and Care instructions will void these guarantees. Incidental or consequential damages are not recoverable under these warranties. If actual product replacement cannot be made due to unavailability, Company may, in its discretion, offer comparable product replacement or credit towards future product purchases.

1. Gift certificates may be redeemed by ordering online at www.pamperedchef.com or by mailing in the attached order form. When redeeming online, please retain the order confirmation e-mail for your records. Gift certificates cannot be redeemed through a Consultant and are not valid for payment at any Cooking Show, Catalog Show, Consultant Personal Web Site, Wedding Shower, Wedding Registry or Fund-raiser Show.
2. You may combine gift certificates to pay for one order.
3. Gift certificates are not redeemable for cash and cannot be returned for a cash refund.
4. Sales tax will be calculated based on the Ship-to Address provided. When redeeming gift certificates by mail, visit www.salestaxreference.com for sales tax information. Sales tax amount will be automatically calculated when redeeming gift certificate at www.pamperedchef.com.
5. If your order exceeds the amount of your gift certificate, you must pay for the balance with your credit card or a money order payable to The Pampered Chef®.
6. If your gift certificate exceeds the amount of your order, we will send you a new gift certificate for the difference so that you may use it in the future. This new gift certificate will be shipped separately from your products.
7. Gift certificate cash value is $\frac{1}{100}$ of one cent.
8. No discounts or monthly specials apply to orders placed using a gift certificate.
9. Gift certificates and unused portions of gift certificates expire one year from date of issue. Expiration date does not apply in California, Illinois and in any other state where prohibited by law. Applies in New Hampshire only for gift certificates over \$100.
10. Neither The Pampered Chef® nor any independent Consultant is responsible for lost or stolen gift certificates.
11. If you have any questions, please call the Solution Center at 888-OUR-CHEF (687-2433) or e-mail us at solution_center@pamperedchef.com.